

### Hinge Replacement Instructions

If you purchased cabinetry from us, then you likely have one of the following hinge brands. Some of those hinges are covered under warranty and will be replaced by the hinge manufacturer. First, identify the hinge manufacturer using the photos below as a guide, then contact the manufacturer for replacement instructions.

Hinge Manufacturer	Customer Service	Online Instructions/Email	Markings	Mailing Address
<b>Blum</b>	1-800-438-6788	<a href="http://www.blum.com/us/en/02/60/20/">http://www.blum.com/us/en/02/60/20/</a>	The majority of Blum hinges have the full name Blum cast on the hinge.	Blum, Inc. 7733 Old Plank Road Stanley, NC 28164 Attn: Customer Service

***Be sure to include your name, address, phone number, and e-mail on all correspondence to the manufacturer.***



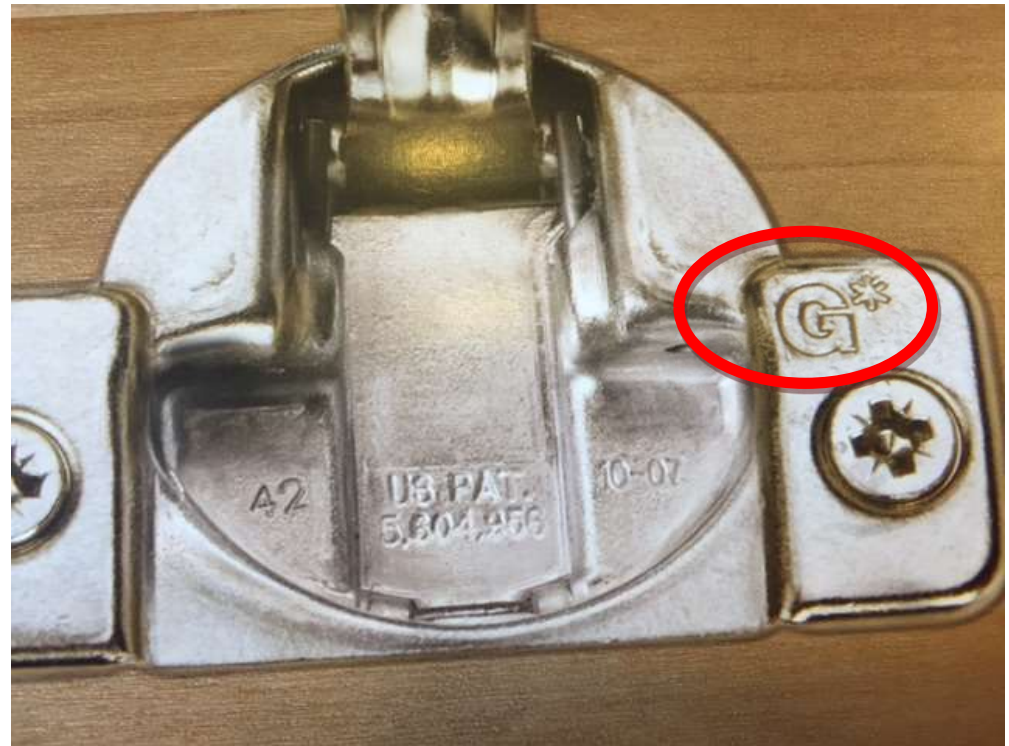
<b>Amerock</b>	1-800-435-6959	<a href="http://amerock.com/support/warranty/">http://amerock.com/support/warranty/</a> <a href="mailto:consumersupport@amerock.com">consumersupport@amerock.com</a>	Older Amerock hinges have a capital "A" marking, newer have Amerock stamped on the hinge.	Amerock Corporation 116 Exmore Rd Mooresville, NC 28117 Attn: Warranty Dept
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***Be sure to include your name, address, phone number, and e-mail on all correspondence to the manufacturer.***



<b>Grass</b>	1-800-334-3512	<a href="http://www.grassusa.com/support/support@grassusa.com">http://www.grassusa.com/support/ support@grassusa.com</a>	Some Grass hinges have a capital "G*" marking, others have GRASS stamped on the hinge.	Grass America 1202 Highway 66 South Kernersville, NC 27284
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***Be sure to include your name, address, phone number, and e-mail on all correspondence to the manufacturer.***



## MEPLA

Some MEPLA hinges have MEPLA spelled out and others have a logo that looks like a pac-man or round symbol with pie slice. **MEPLA is now owned by Grass America. Please contact Grass for MEPLA replacements/warranty.**

***Be sure to include your name, address, phone number, and e-mail on all correspondence to the manufacturer.***



<b>SALICE</b>	1-800-222-9652	<a href="http://www.saliceamerica.com/">http://www.saliceamerica.com/</a> <a href="mailto:info@saliceamerica.com">info@saliceamerica.com</a>	SALICE is stamped on every hinge	SALICE 2123 Crown Center Dr Charlotte, NC 28227
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***Be sure to include your name, address, phone number, and e-mail on all correspondence to the manufacturer.***



# We are there for you!

You have questions or suggestions? You need further information regarding a product?

Simply fill out the following form and click on submit to send it. We will contact you as soon as possible. These data are intended to dispatching. Please examine and correct these before you submit the form.

## **Downloads**

Product Replacement Form

## **Address**

### **Hettich America, L.P.**

4295 Hamilton Mill Road

Suite 400

Buford

Georgia 30518

Tel.: 800-777-1772

E-Mail: [info\(at\)hettichamerica.net](mailto:info@hettichamerica.net)

## **Your route to us**

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# Product Replacement Form

## Customer Information

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_  
Phone: \_\_\_\_\_ E-Mail: \_\_\_\_\_  
Check #: \_\_\_\_\_ Date: \_\_\_\_\_

## Item Information

QTY	Description

## Additional Information

Please complete this form and keep a copy for your records. **Mail the completed form to the address below including a check for \$20.00 for shipping and handling. Made payable to Hettich America L.P. Please include a complete set of defective product. (Ex. Cup and plate of hinge).** Due to constant improvements, our products changes. Therefore we are only able to ship a comparable replacement products upon receiving a complete sample **and** your payment. Please expect a replacement product within 3-4 weeks.

Mailing Address:

Hettich America L.P.  
Product Replacement  
4295 Hamilton Mill Road  
Buford, GA 30518

Technik für Möbel

